**Answer Sheet 9-11**

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| Listening | Reading | Use of English | Test in country studies |
| Part 1 |  Part 2 |  | Part 1 | Part 2 | Part 1 | Part 2 | Part 3 | Part 1 | Part 1 |
| 1. bottom line2. shopping experience3. stressed4.shopwalkers5. suggestion scheme6. talent day7. stock8. automated computer9. manual10. weather | 11. D12. B13. F14. H15. A16. H17. C18. A19. G20. F |  | 1. IV2. I3. III4. VII5. longer6. training trials7. (pre-nominal) position8. features/cues9.meaning/concert10. unhelpful11. A/C12. C/A13. C/D14. D/C | 15. C16. A17. G18. D19. F20. E | 1. are not accustomed to seeing graffiti2. more effective the management (is), the better3. had they come out of the building when 4. (would/’d) suggest (that) you (should) choose/ buy/get 5. is thought to have affected 6. would rather you came 7. smoking you risk becoming | 8. on9. as10. like11.might/may/сould12. should13.nothing/little | 14. Let's tighten up the regulations.15. The standard's gone down in recent years. 16. They knocked down the shopping centre. 17. Just stand back and think about it. 18. Her life has fallen apart since she lost her job.19. The towel soaked up the moisture. 20. They feed on insects. | a – 2b – 4c – 1d – e – 9f – 7g – 8h – 5i – j – 10k – 3l - 6 | 11. crank12. tear-away13.scrounger14. slob15. daredevil16. wet blanket17. wind-bag18. road-hog19. high flyer 20. slave-driver |