**Answer Sheet 9-11**

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| Listening | | | Reading | | Use of English | | | Test in country studies | |
| Part 1 | Part 2 |  | Part 1 | Part 2 | Part 1 | Part 2 | Part 3 | Part 1 | Part 1 |
| 1. bottom line  2. shopping experience  3. stressed  4.shopwalkers  5. suggestion scheme  6. talent day  7. stock  8. automated computer  9. manual  10. weather | 11. D  12. B  13. F  14. H  15. A  16. H  17. C  18. A  19. G  20. F |  | 1. IV  2. I  3. III  4. VII  5. longer  6. training trials  7. (pre-nominal) position  8. features/cues  9.meaning/concert  10. unhelpful  11. A/C  12. C/A  13. C/D  14. D/C | 15. C  16. A  17. G  18. D  19. F  20. E | 1. are not accustomed to seeing graffiti  2. more effective the management (is), the better  3. had they come out of the building when  4. (would/’d) suggest (that) you (should) choose/ buy/get  5. is thought to have affected  6. would rather you came  7. smoking you risk becoming | 8. on  9. as  10. like  11.might/may/  сould  12. should  13.nothing/little | 14. Let's tighten up the regulations.  15. The standard's gone down in recent years.  16. They knocked down the shopping centre.  17. Just stand back and think about it.  18. Her life has fallen apart since she lost her job.  19. The towel soaked up the moisture.  20. They feed on insects. | a – 2  b – 4  c – 1  d –  e – 9  f – 7  g – 8  h – 5  i –  j – 10  k – 3  l - 6 | 11. crank  12. tear-away  13.scrounger  14. slob  15. daredevil  16. wet blanket  17. wind-bag  18. road-hog  19. high flyer  20. slave-driver |